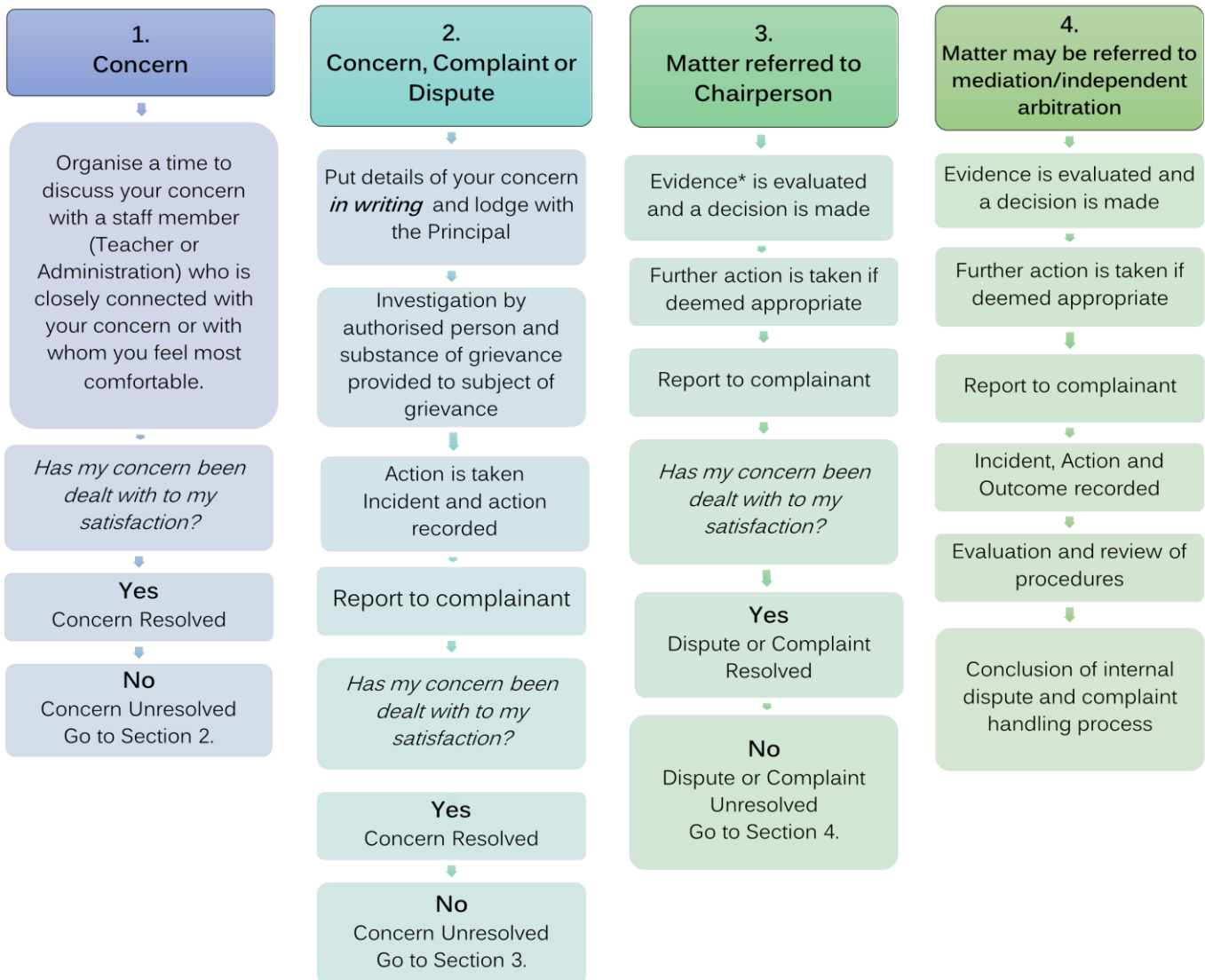




Concerns, Complaints and Disputes Procedure Flow Chart



***Evidence: Written grievance from Complainant, Report from Staff, Report from Principal, School Policies**

External bodies with concerns, disputes or complaints please lodge these via email to the principal@casamiamontessori.wa.edu.au or To the Principal, PO Box419, Bassendean, WA, 6934